



Parkside News Autumn 2025

Overall
rating **Good**

the **gold standards**
framework
ACCREDITATION 2025-2028
PASS

Welcome to our latest edition of the Parkside newsletter.

2025 has been an eventful year as we're sure that you'll have seen from our Facebook page.

One of the big highlights of the year has been our accreditation by the Gold Standards Framework for our excellence in the provision of end-of-life care. Our congratulations to the team in all their efforts in achieving this high accolade as we are only the second care home in the local area to have achieved this.

More updates relating to this and other activities that have taken place during this year can be found inside.

Our thoughts, as I'm sure yours have, have now started to turn towards Christmas and the New Year. There will be plenty of wonderful activities for our residents to enjoy.

May we take this opportunity to wish you all a very happy and blessed Christmas and New Year.

With best wishes,

Ian, Diana & Steve



We are incredibly proud to have achieved our Gold Standards Framework accreditation this year. This will ensure that all of our residents are able to “live well and die well” in the place of their choosing.

Diana, Amy and Sarah went to collect the home’s award in Birmingham in September:



What is the Gold Standards Framework?

It is a nationally recognised Award which represents the highest standard of care for people nearing the end of their life.

What does this mean for you or your loved one at Parkside?

We aim to provide compassionate, personalised and seamless end of life care right here in the comfort and familiarity of Parkside, without the need for hospital transfers.

We will work closely with healthcare professionals, families and the ministers / clergy of the individual’s choosing to meet the physical, emotional and spiritual needs ensuring the final stage of life is peaceful, dignified and as pain-free as possible.

We will ensure that we listen to and honour the individual’s choices. You and your loved ones will be fully involved in all care discussions and decisions. Please be assured that your wishes will be respected, clearly noted and followed at every stage.

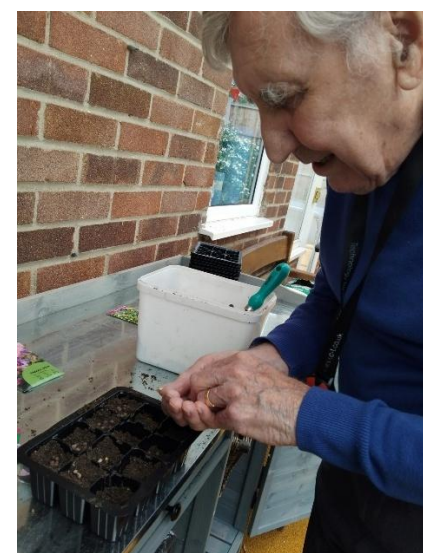
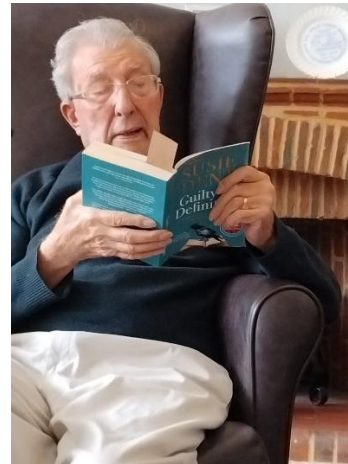
Should you have any questions, please contact our GSF champion, Sarah Taylor.

Further information can also be found on our website.

Activities

Every day of the week our family of residents have a wide and varied range of activities that looks to maintain and enhance their emotional, spiritual, social, cognitive and physical needs.

This year, we've introduced a book club which meets weekly and a very popular gardening club where the residents have been able to plant in the new raised flower beds.



The news went round that Jesus was at home (Mark 2:1)

More activities

We had a really enjoyable celebration to mark the 80th anniversary of VE Day.



We also had a visit from DJ AG in April for an afternoon of music and laughter.



There is also the weekly service on a Monday morning in the Piano Lounge as well as Parksiders, a group from Romford Baptist Church who visit on the last Wednesday in the month for a range of quizzes and time together.

The local nursery school have been a regular visitor this year for lots of story reading and colouring sessions.

The residents have also been out to their favourite local restaurants including the Harvester and the local curry house.



There are many more photographs of what is taking place on our Facebook site.

Meet the staff – Our recent Employees of the Month



January:
Kiruthika



February:
Jean



March:
Marissa



April:
Alison



May:
Dee



June:
Gary



July:
Rita



August:
Diana, Amy &
Sarah



September:
Susan



October:
Joyce

We have also said thank you and goodbye to two long standing members of the team, Dee and John, this year. We wish them well for all that awaits them in their retirement.



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Chaplaincy



As you will be aware, Parkside is owned by Romford Baptist Church.

Vikki is the minister for the older generation at Romford Baptist Church. She continues to be a regular visitor to Parkside both regularly taking the Monday morning service and is usually around for a period of time on a Wednesday. She is also always happy to be asked to visit outside of these times and tries to visit residents on the occasions they are admitted to hospital.

Many residents, whether of faith or not, are happy for a prayer to be offered or know that they are being upheld in prayer by her. They enjoy chatting to Vikki about a broad range of subjects, including world events, past holidays or simply about whatever is on their minds at the time.

She's easy to recognise as she's usually wearing a pink clerical shirt and hat when she is at Parkside. The work she does as chaplain is also available to the families of the residents and staff.

Please do say hello if you see her around the home.

If you would like to talk with her at any time, in confidence, please either email her at vbunce@romfordbaptist.org.uk or call her on 01708 743382 (extension 276).

Celebrating our residents' faith

We regularly celebrate our residents' faith and we currently have one service at week at the home in the Piano Lounge on a Monday morning at 10.30am and it's been lovely to welcome different people in each week to lead these alongside Vikki.

Residents are able to attend church services on a Sunday morning, Treasure Times on a Tuesday and Holiday at Home at the church by using the home's minibus. If you'd like to attend, please do let a Carer know.

The Sunday morning service can also be watched in the Piano Lounge at 10.30am: www.romfordbaptist.org.uk/live.



Meet the members of the Board

The day-to-day running and leadership of the home is undertaken by the senior management team and more details can be found overleaf.

The governance of the home is performed by members of the home's Board. They meet once a quarter to ensure that the home is running well and working within the ethos of its foundation.

The current Board members are:

Ian Bunce
(chair)



Samel Tunde
(Treasurer)



Elizabeth Odetola



Margaret Griffiths



Alex Savine



David Majekodunmi



Carmen Thomas-Reid



Residents' and Relatives' Meetings

About every 10-12 weeks we have a meeting which all of the residents are invited to come and attend. These are held in the Garden Lounge. Watch out for the notices around the home for the next one which is scheduled. These meetings are an opportunity to provide our residents with updates and to share ideas and reflect on decisions which affect them in the home.

The relatives' meetings have also been scheduled and it is always good to be able to share the updates from the home in this way. The next one is scheduled for 20th January 2026. This will be held on Zoom and more details will be shared nearer the time.

We would love to hear from you

Please do continue to provide your feedback to us and if there's anything that you think we could improve upon, we will be happy to hear from you. The annual Relatives' Survey is now live and details have been sent out. If you've not heard from us, please do let us know and we will arrange to share the information with you.

We know from time to time that things don't always go well as we would like. Please do let us know by contacting us (details below). Alternatively, please speak to the Care Leader on duty to ask one of the Senior Management team to come and visit you and we will ensure that we do so.

Who we are



Team Leader: Ian Bunce

Telephone number: 01708 743382 (extension 278)

Email: ian@parksidehome.co.uk

Ian is the leader of all of the team at Parkside and oversees all the different aspects of the home.



Registered Care Manager: Diana Mfuné

Telephone number: 01708 743110 (extension 656)

Email: diana@parksidehome.co.uk

Diana leads all aspects of care, housekeeping, hospitality and activities.



Operations Manager: Steve Street

Telephone number: 01708 743110 (extension 650)

Email: steve@parksidehome.co.uk

Steve leads the home on all aspects relating to property, the business and HR.



www.parksidehome.co.uk

Parkside is operated by Romford Baptist Church Housing Association Ltd.



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