

15 May 2020

We are all living in strange times and we hope that you and your families remain safe. We continue to take every safeguard we can to protect the home from Covid 19 and we're really pleased to still be able to confirm that we don't have the virus here at the home. We are not taking this for granted and we are not letting down our guard. We can also confirm that we have adequate supplies of PPE. Within the home, the residents are still free to wander around the home and interact with each other as they are in the same household. We are doing all we can to care for them physically, emotionally and mentally.

As the lock-down starts to be eased, we'll continue to review the home's position around visiting. We know that residents are missing their family and you are missing your loved ones, however we will be taking a very cautious approach as we are not wanting to risk any of our residents. We will continue to also follow the advice and information that is received from the government and CQC.

Following the latest review, we will continue to remain closed to visitors, either in the home or the garden, unless that resident is on end of life care. We will let you know once this situation changes. The only other visitors that will be allowed into the home are health visitors (GPs, district nurses etc) and essential engineers (e.g. lift engineers etc.)

However, all of the latest news of the activities that your loved ones are taking part in, can be found on our Facebook site, which can also be found on the home's website. Remember that we will facilitate skype or similar communication with the residents, please call or email us and we will ensure this happens at the earliest opportunity.